

Author: Kristenson, Joel Last Updated: 2016-10-13

### **Overview**

This article walks through the steps to create/update the names for your tracked links.

How tracked links get created: Whenever you're creating a mass email campaign and create a 'new hyperlink' it will automatically add that to your list of tracked links in the database. *Ex:* 



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l	Go to d	our website for <u>costume</u> ideas	s: www.rockfordfoundation.org	-		erecto o tracked link in your
l	This is not	an ISD 883 sponsored event.				create a tracked link in your
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Why you need to update them after the fact: When you create a 'new' link in your mass email campaign it will create a tracked link, however it won't provide it a name in the database, instead it will be called [not recorded]. This isn't very useful when running a search query by the specific link after the fact – you may notice that your database looks something like the example below:

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Application Menu «	🦘 Search 🔖 Reset   🕂 New 🔚 🥅 🗁   🖶 🖆 🤔   File 🗸 Edit 🗸 🕜 🎥 Include Other   Contacts
Tasks	Favorites General Address Household Attribute Canvass Relation Contribute Pledge Event Sales Log Admin SQL
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	📑 Edit   🌐 Sort 🜐 Format 👻 🚍 Wrap   🐴 Export 😓 Print   🕅 Detail 🔄 Summary 🕕 🚍   📾 Pivot
	Contacts List [ enter search criteria above, then press "Search" ]
	Address contraction of the second sec
	ID Inte Last Name First Name Type Street Street 2 City State Code Phone Bus Phone

Why tracked links? Tracked links allow you see WHO is reading various aspects of your emails. How many people clicked on my donate link? Who were they? Did they actually contribute? Did anyone read the full article on my website? Of all the links I had in my email, which ones had the most clicks (indicating what my recipients are generally interested in - or not)?



**Tip:** Learn all about creating and scheduling **mass email campaigns** in <u>this 20 minute video</u>.

# <u>Steps</u>

Navigate to the Tracked Links list by following Application Menu > Email Campaigns > Tracked Links.





Click [Search] to populate the full list. In my example I had 36 tracked links.



#### Click [Search] to populate the full list of tracked links.

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	Tracked	Page Description	Redirect LIRI	Append	Click	Date	
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	] 49	[not recorded]	http://www.twitter.com/		0	11/2/2015	
	] 50	[not recorded]	http://www.google-plus.com/YourGooglePlusPage		0	11/2/2015	
	] 51	[not recorded]	http://www.instagram.com/YourInstagramPage		0	11/2/2015	
	] 52	[not recorded]	http://www.pintrest.com/YourPintrestPage		0	11/2/2015	
	53	[not recorded]	http://www.linkedin.com/YourLinkedInProfile		0	11/2/2015	
	] 54	[not recorded]	http://www.dvba.org		0	12/8/2015	
	55	[not recorded]	http://www.yourwebsite.com/LinkToSomethingInteresting		0	12/8/2015	
	] 56	[not recorded]	http://www.YourWebsite.com/InterestingStory		0	12/8/2015	
	57	[not recorded]	http://www.facebook.com/YourFacebookPage		0	12/8/2015	
	] 58	[not recorded]	http://www.twitter.com/YourTwitterPage		0	12/8/2015	
	59	[not recorded]	http://www.pintrest.com/YourPintrestFeed		0	12/8/2015	
	] 60	[not recorded]	http://www.trailblz.info/democampaign_markattr/documents/COMETOOURREALLYBIGEVENT.pdf		0	12/9/2015	
	61	[not recorded]	http://www.YourLinkGoesHere.com		0	12/21/2015	
	] 62	[not recorded]	http://www.yourdomain.org		0	12/21/2015	
	] 63	[not recorded]	http://www.yourlinkgoeshere.org/		0	2/26/2016	
	] 64	[not recorded]	http://www.YourLinkGoesHere.org		0	3/9/2016	
	] 65	[not recorded]	http://www.YourLinkHere.org		0	3/9/2016	
No.	66	[not recorded]	http://www.YourWebsite.org		0	8/25/2016	
	34	donation page	http://pandamonium.us/donateV2.html		191	9/29/2014	
	40	Facebook	https://www.facebook.com/Pandamonium		202	11/21/2014	
	38	golf registration	http://pandamonium.us/eventsGolf.html		191	11/18/2014	
	] 38 ] 43	golf registration Google+	http://pandamonium.us/eventsGolf.html https://plus.google.com/+pandamonium		191 210	11/18/2014 11/21/2014	



Click on any of the **blue** hyperlinks to **open** the **tracked link record**. In this example I opened the one with **ID 44**.



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			45	[not recorded]	http://pandamonium.us/volunteer.html		0	1/12/2
		<b>v</b>	46	[not recorded]	https://www.trailblz.info/DemoNonProfitMark/EventComplete.aspx?eventid		0	5/11/2
		<b>v</b>	47	[not recorded]	http://www.LinkToSomewhere.com		0	11/2/2
		<b>v</b>	48	[not recorded]	http://www.facbook.com/YourFacebookPage		0	11/2/2
		<b>v</b>	49	[not recorded]	http://www.twitter.com/		0	11/2/2
		V	50	[not recorded]	http://www.google-plus.com/YourGooglePlusPage		0	11/2/2
		<b>V</b>	51	[not recorded]	http://www.instagram.com/YourInstagramPage		0	11/2/2
		<b>V</b>	52	[not recorded]	http://www.pintrest.com/YourPintrestPage		0	11/2/2
		<b>v</b>	53	[not recorded]	http://www.linkedin.com/YourLinkedInProfile		0	11/2/2
		V	54	[not recorded]	http://www.dvba.org		0	12/8/20
		<b>v</b>	55	[not recorded]	http://www.yourwebsite.com/LinkToSomethingInteresting		0	12/8/20
		<b>V</b>	56	[not recorded]	http://www.YourWebsite.com/InterestingStory		0	12/8/20
		<b>v</b>	57	[not recorded]	http://www.facebook.com/YourFacebookPage		0	12/8/2
		<b>v</b>	58	[not recorded]	http://www.twitter.com/YourTwitterPage		0	12/8/2
		<b>V</b>	59	[not recorded]	http://www.pintrest.com/YourPintrestFeed		0	12/8/20
			60	[not recorded]	http://www.trailblz.info/democampaign_markattr/documents/COMETOOUR		0	12/9/20
			61	[not recorded]	http://www.YourLinkGoesHere.com		0	12/21/20
			62	[not recorded]	http://www.yourdomain.org		0	12/21/20
			63	[not recorded]	http://www.yourlinkgoeshere.org/		0	2/26/20
			64	[not recorded]	http://www.YourLinkGoesHere.org		0	3/9/20
			65	[not recorded]	http://www.YourLinkHere.org		0	3/9/2
			66	[not recorded]	http://www.YourWebsite.org		0	8/25/20
			34	donation page	http://pandamonium.us/donateV2.html		191	9/29/20
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**Click on e** the 'Link the 'Page to open t want to p a name fo rename.



Enter a new name or update the existing name for the 'Link Description'. In this example I called mine 'Sneezing Panda YouTube Video'.



#### Enter a name for the tracked link in the 'Page Description' field.





Click [Save and Close] in the bottom-right once you're finished.







Click [Search] once you're back in the E-mail Tracked Links list to refresh the values. Your new name will now display. *My example is below.* 



### 1. Click [Search] to refresh the list.

🗇 Search 🔈 Reset   🕂 New   🚍 📾 🗁   🔚 🌁 🤔 🗐   File 🗸 Edit 🗸   🎯   E-mail Tracked Links								
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	<b>V</b>	42	Pintrest	http://www.pinterest.com/pandamonium		203	11/21/2014	
	<b>V</b>	43	Coogles	https://plus.google.com/+pandamonium		210	11/21/2014	
►	V	44	Sneezing Panda YouTube Video	https://www.youtube.com/embed/FzRH3iTQPrk		0	1/12/2015	
	<b>V</b>	45	[not recorded]	http://pandamonium.us/volunteer.html		0	1/12/2015	
	<b>V</b>	46	[not recorded]	https://www.trailblz.info/DemoNonProfitMark/EventComplete.aspx?eventid		0	5/11/2015	
	V	47	[not recorded]	http://www.LinkToSomewhere.com		0	11/2/2015	
	<b>V</b>	48	[not recorded]	http://www.facbook.com/YourFacebookPage		0	11/2/2015	
	V	49	[not recorded]	http://www.twitter.com/		0	11/2/2015	
	<b>V</b>	50	[not recorded]	http://www.google-plus.com/YourGooglePlusPage		0	11/2/2015	
	V	51	[not recorded]	http://www.instagram.com/YourInstagramPage		0	11/2/2015	
	7	52	[not recorded]	http://www.pintrest.com/YourPintrestPage		0	11/2/2015	
	<b>V</b>	53	[not recorded]	http://www.linkedin.com/YourLinkedInProfile		0	11/2/2015	
	1	54	[not recorded]	http://www.dvba.org		0	12/8/2015	
	V	55	[not recorded]	http://www.yourwebsite.com/LinkToSomethingInteresting		0	12/8/2015	
	<b>V</b>	56	[not recorded]	http://www.YourWebsite.com/InterestingStory		0	12/8/2015	



After using this link in emails moving forward you can run searches from the Donors (Contacts/Voters) list under the General > Email Links sub-tab.



The related resources below link to a large variety of other articles and videos related to the mass email features.





- YouTube Channel - Knowledge Base Articles

- 3rd Party Resources

## **Related Resources**

 Article:
 Setup a User to Receive Test Emails, How to Send Out Tests of a Mass Email Campaign, and How to Test and Individual Email Template

 Article:
 Adding SPF / DKIM Key to your domain's Txt Record --- Greatly Improve Your Email Open Rates! (\*requires access to your web host)

 Article:
 How to Create Trackable Links in your Email Campaigns, and How to Analyze those Statistics after the Eblast Goes Out

 KNOWLEDGE BASE www.trailblz.com/kb
 16



Article: How to Access and Use the Standard Trail Blazer Templates as a Starting Point for Template Creation and Mass E-Mail Campaigns
Article: Configuring your From and Reply Email Address Settings
Article: Sending Mass Emails
Article: Why you should NOT paste MS Word into a Trail Blazer email
Article: How to Create a Hyperlink around a Screenshot of your PDF Newsletter and Hyperlink it to the PDF Document
Article: How to Create a Hyperlink around a Screenshot of your Video and Link to the Video from your Trail Blazer Email Template
Article: How to Import a Google Web Font into your Trail Blazer Email Template
Article: How to Create a Custom Thank-You Auto-Responder Email with Merge Fields for your Online Donation Form
Article: How to Create Custom Email Responders for Specific Events – New 2016 Feature Upgrade
Article: How to Use the Event Contribution Total Merge-Field in a Mass Email to Thank Attendees for the Total Amount they Gave at a Specific
Event – 2016 Upgrade
Article: How to Cancel a Mass Email Campaign as it's Going Out & How to Reschedule a Queued Email Campaign
Article: Email Opens and How Trail Blazer is Managing This Process
Article: Deleting an Email Campaign
Article: Sample HTML Email Templates with Inline CSS
Article: Delayed email messages
Video: Eblasts Configure email settings before mass emailing
Video: Eblasts – Setting people up to receive test (draft) emails
Video: Thank you's using mass email
Video: Scheduled Emails
Video: Eblasts Create and Send Eblasts – Includes Image Management
Video: Donation Auto Responders with Merge Fields



# **Trail Blazer Live Support**

**(C)** Phone: 1-866-909-8700

- Email: <a href="mailto:support@trailblz.com">support@trailblz.com</a>
- Facebook: <a href="https://www.facebook.com/pages/Trail-Blazer-Software/64872951180">https://www.facebook.com/pages/Trail-Blazer-Software/64872951180</a>
- **Twitter:** <u>https://twitter.com/trailblazersoft</u>

\* As a policy we require that you have taken our intro training class before calling or emailing our live support team.

<u>*Click here*</u> to view our calendar for upcoming classes and events. Feel free to sign up other members on your team for the same training.

\* After registering you'll receive a confirmation email with the instructions for how to log into the <u>GoToMeeting</u> session where we host our live interactive trainings.

\* This service *is* included in your contract.